

## **EYG Groups "Operation & Maintenance Guide"**

The "Operation & Maintenance Guide" For all Upvc , Aluminium , wood and steel products we Manufacture supply and install as follows : windows ,doors, screens , curtain walling cladding , fascia and roof lights provides detailed instructions on handling and caring for various products.

### **Key Sections:**

#### **1. Operation Instructions**

- Casement Windows: Unlock with a key, depress the button, and turn the handle to open. Intermediate vent locking is possible.
- Tilt-and-Turn Windows: Two modes - tilt for ventilation and turn for cleaning/emergency exit.
- Reversible Windows: Top-hung, fully reversible with security restrictor devices.
- Residential and Commercial Doors: Various hardware and locking mechanisms; handle operation and key security emphasized.

#### **2. Maintenance Guidelines**

- Cleaning Profiles and Finishes: Use warm soapy water only , do not use abrasive cleaners , bleach, solvents, thinners or white spirits these will damage the product .
- Hardware Maintenance: Regular lubrication with light machine oil for handles, locks, and hinges. Annual checks recommended.
- Drainage Channels: Keep clear for efficient water dispersal.
- Glass Cleaning: Methods for removing pollutants, avoiding scratches, and handling different types of soiling.
- Condensation Control: Strategies for managing water vapor to prevent condensation on glass.

#### **Additional Information**

- Locking Mechanisms: Ensure locking components are free from dirt and properly lubricated.
- Gaskets: Regular cleaning and prompt replacement if damaged.
- General Care: Avoid harsh chemicals, ensure proper ventilation, and maintain consistent heating to manage condensation.