

EYG's DOOR CARE Guide

EYG home improvement
glazing solutions
...come on home

HOW TO CARE FOR YOUR NEW DOOR

Welcome to a warmer, safer, stylish home. Now that your new EYG door has been installed, we want you to make the most of it. Designed to be highly secure and low maintenance, our doors offer the highest standards of performance. Be inspired - use this comprehensive door care guide to ensure its stunning appearance for years to come.

USING YOUR DOOR PROPERLY

Closing the door properly is important to avoid causing damage to the door panel. For maximum support and increased security, you should 'throw the handle' when the door is fully closed so the top and bottom hooks are engaged. If this isn't done, the door will rest solely on the latch, which can cause long-term problems.

MAINTAINING THE LOCK

To provide your home maximum protection, your lock needs to function properly at all times - so it's important to look after it. Use a Teflon-based lubricant on all of its working parts once every 6 months to maintain a smooth and consistent operation.



ADJUSTING THE HINGES

Each hinge is fitted with self-lubricating bearings which require minimal maintenance. Lightly spraying the screws and central barrel with a lithium-based lubricant every six months should ensure smooth operation. If constant use does result in your door needing some minor hinge adjustment from time to time, don't worry - this is natural. Should the door does drop slightly, simply adjust the screws on the hinges or adjust the locking keeps so it continues to operate efficiently.



WEATHER-SEAL UPKEEP

From time to time, check that the weather-seals fitted to the door are securely settled in their grooves. If they have become dislodged, slide them back into position so they cannot get damaged when closing the door.

CLEANING YOUR DOOR

You do **NOT** need to use expensive cleaning products to keep your new door looking at its best for years to come. Just follow the 5 simple steps below – and apply a little bit of elbow grease!

Step 1: Fill a bucket with warm, soapy water and use a clean soft cloth to remove wash away any dirt, dust or grime which has built up.

Step 2: Once the door has been washed, use the same water to clean the frame. Open the door to access and remove any dirt which has become trapped.

Step 3: Rinse the cloth and fill the bucket with fresh warm, soapy water. Wash any glazed panels, before drying with a clean, dry cloth to minimise the risk of any streaks.

Step 4: Get a final bucket of fresh warm, soapy water and use a soft cloth to clean any door furniture –handles, knob, knocker or letterplate.

Step 5: Remove any remaining water from the door with a dry cloth – and then enjoy standing back to admire your handywork!

IMPORTANT THINGS TO AVOID

To prevent any potential to damage the door's skin, we would recommend that you avoid:

- Applying too much pressure when cleaning, abrasive cleaners – Cif-type creams,
- Steam or high-pressure cleaners, solvents or harsh chemicals, bleach-type products,
- Methylated spirits.

EYG WARRANTY BENEFITS

- 10-year warranty applies from initial date of installation.
- 5-year warranty for foiled, coloured, wood grain products.
- 5-year warranty for all gold or chrome hardware.
- Complete cover for both the product and any parts used.
- Mechanics of all multi-point security systems included.
- Transferrable – warranty is against EYG products not the purchaser (Good selling point if you ever decide to move home).
- Confidence and reassurance for customers old and new.



Your new EYG door is protected by a comprehensive 10-year 'repair or replace' warranty*.



*10 year warranty on door slab and frame only

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